



12/21/2023

## Skagit Gardens Updates & Reminders for 2024 Season

Thank you for being our partner in plants as we approach another year. Our Spring Season will be here before you know it! Below are some general updates and reminders for the new year.

- All statements and invoice communication will come through email. Please be sure we have current information on file for this purpose, we want invoices delivered as fast as possible to help expedite communication and payments. [invoices@skagithort.com](mailto:invoices@skagithort.com)
- REMINDER: **Please do not send a check with the delivery drivers.** Also send checks to the correct address.
- Our **payment remit** address is:
  - Skagit Horticulture LLC
  - PO BOX 2233
  - Spokane, WA 99210-2233
- As of January 1, 2024, **Credit Card fees increase to 3.5%** per transaction.
- We are pleased to have a modest **3% weighted price increase** in 2024.
- Freight rates and order minimums will remain the same in 2024.
- Our website has been updated with **new features!** You can now create 5 orders at once and edit your orders prior to the deadline. Check them out! If you haven't logged in lately or have trouble logging in, click on forgot password or email [plantorders@skagitgardens.com](mailto:plantorders@skagitgardens.com).
- All **RACK RETURNS and CREDIT** requests can be submitted **online**. Once the form is completed, you will receive an acknowledgement that the request is in process. This is the preferred procedure. The links to submit these requests are below:
  - <https://www.skagitgardens.com/resources/rack-pickup-request>
  - <https://www.skagitgardens.com/resources/credit-requests>
- Please reach out to our sales or accounting teams if you have any questions. Email contact information is below:
  - Sales - [plantorders@skagitgardens.com](mailto:plantorders@skagitgardens.com)
  - Accounts Receivable - [ACTGAR@skagithort.com](mailto:ACTGAR@skagithort.com)
  - **To reach us by phone** (800) 753-8372

We look forward to working with you in the coming year!

